

From: Gareth Larsen
To: Microsoft ATR
Date: 1/2/02 1:27pm
Subject: Microsoft Settlement

Gentlemen:

In response to the Government's position with regard to the Tunney Act I would like to add my comments concerning Microsoft.

I am appalled at the action taken by the Government with regards to Microsoft.

I have used their products since the time of Windows 3.1. I do not know who has been harmed by Microsoft's practices and actions. I purchase and use a great deal of their software both in my home and in my business. I cannot recall one instance when they have failed to provide excellent product support when I have needed it, almost all of it free of charge. I certainly have never been harmed! I feel that their prices have been extremely fair. Why is the Government trying to destroy one of the most innovative companies in the world?

I strongly urge the Department of Justice to conclude this matter and reach final settlement without further delay.

Respectfully,

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